



Pam Getek

To: Norman D Conway,
cc:
Subject: Prorizon Mexico Support

To Whom It May Concern:

I am the CSC Procurement Account Manager for UTC Carrier / Sikorsky. In October of 2004, CSC signed an agreement to support Carrier Mexico. This particular account had visibility at the highest levels of the CSC/UTC account and service excellence was essential.

Sharon Stinson of CSC Canada MMO directed us to Prorizon to manage the procurement operations for this project. In less than a week from our kick-off date, Prorizon had their Procurement system and Specialists online and ready to assist. Granted this was only one country, however the pressure to perform was significant.

Overall, I couldn't have been more pleased with the outcome. The training took less than an hour, the information was timely and the system made it painless to do our job. More importantly, the functionality more closely approximated our job requirements than any tool that we are using today at CSC. The combination of the system and personnel resources made auditing the progress of the PO's and asset tracking easy.

We are considering using Prorizon in other countries and would strongly recommend their service to any other CSC account.

Thanks
Pam

Pam Getek
Procurement Account Manager
CSC/Carrier/Sikorsky
office: |
cell: |
fax: |
email: |

This is a PRIVATE message. If you are not the intended recipient, please delete without copying and kindly advise us by e-mail of the mistake in delivery. NOTE: Regardless of content, this e-mail shall not operate to bind CSC to any order or other contract unless pursuant to explicit written agreement or government initiative expressly permitting the use of e-mail for such purpose.
